	PHASE 0	PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5
BENCHMARKS	Presence of positive resident or employee Covid cases.  Compliance with guidance & legislative outlines from federal, state & local agencies.	>14 Days of no positive resident or employee Covid cases.  Compliance with guidance & legislative outlines from federal, state & local agencies.	No less than 2 weeks of no positive resident or employee Covid cases.  Compliance with guidance & legislative outlines from federal, state, & local agencies.	No less than 30 days of no positive resident or employee Covid cases.  Compliance with guidance & legislative outlines from federal, state, & local agencies.	No less than 2 weeks of no positive resident or employee Covid cases.  Compliance with guidance & legislative outlines from federal, state, & local agencies.	No less than 2 weeks of no positive resident or employee Covid cases.  Compliance with guidance & legislative outlines from federal, state, & local agencies.
Food Services	Extra Sanitation, use of masks & gloves, remove caddies for cleaning nightly, no linens. Use of disposables.  Meal delivery to apartments.	Extra Sanitation, use of masks & gloves, remove caddies for cleaning nightly, no linens. Use of disposables.  Meal delivery to apartments.	Meal setup & service on each floor.  Delivery of Continental breakfasts to resident apartments.  Use of disposables.  No catering & special events.	Reservation Only dining in the Dining Room w/30- minute intervals.  No guest diners.  Coffee Stations closed. Extra cups of coffee	Reservation Only dining in the Dining Room w/15- minute intervals.  Guest diners are allowed.  Coffee	Full-Service Dining in the Dining Room, with guests allowed.  Catering & Special Events opened.



	PHASE 0	PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5
	All catering & special events cancelled.	All catering & special events cancelled.	Coffee Stations closed. Extra cups of coffee available for delivery	available for delivery from kitchen.	Stations reopen.	Coffee Stations open.
	Coffee Stations closed. Extra cups of coffee available for delivery with meals.	Coffee Stations closed. Extra cups of coffee available for delivery with meals.	with meals.			
Environmental Services	Housekeeping for emergency situations only within	30 minute a la carte services by schedule only.	Deep Cleaning of apartments by schedule only.	Normal housekeeping schedule.		
	apartments.  Sanitation of all	Laundry use by appointment only.	Laundry use by appointment only.	Laundry use by appointment only without		
	common areas & laundry facilities.	Sanitize before & after each use.	Sanitize Laundry before & after each use.	sanitizing for each use.		
	Laundry use by appointment only.	Laundries closed weekday evenings & weekends.	Laundries closed weekday evenings & weekends.	Laundries closed evenings & weekends.		
	Sanitize before & after each use.	Trash pickup at apartment door.	Trash pickup at apartment door.	Trash disposal in laundry rooms.		
	Laundries closed weekday evenings & weekends.					



	PHASE 0	PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5
	Trash pickup at apartment door.					
Life Enrichment	Staff-led activities outdoors only. Residents allowed to walk outdoors without masks but with social distancing.  All indoor activities restricted.  Transportation services suspended.	Staff-led activities outdoors only.  Social distancing & masks required.  Residents allowed to walk outdoors without masks but with social distancing.  Transportation for essential medical appointments only.	Staff-led activities indoors including movie theater, bible study, crosswords, & Dirt Dobbers, etc. using social distancing & sanitizing.  Transportation for essential medical appointments only.	Resume regular activities with guests & presenters using social distancing.  Transportation resumes normal operations for all medical appointments & grocery shopping.		
Community Life	Salon closed.  No use of common areas including pool table, cards & puzzles and Internet Café.	Fitness center open by appointment only. Sanitation between uses.  Salon re-opens by appointment & one resident per appointment.  Re-open common	Fitness center open by appointment only. Sanitation between uses.  Common areas open for use with social distancing.  Masks worn outside of apartments indoors.	Fitness Center open.  Visitors allowed.  Screening based on CDC guidance.  Resume errands and visits with		



PHASE 0	PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5
Masks worn outside of apartments indoors.  Visitors restricted to authorized personnel.  Screening at Front Door for all entrants.  Resident shelter in place.  14-day quarantine for residents who leave property.  Daily wellness checks by staff.	areas with sanitation several times daily.  Pool table, cards & puzzles and Internet Café remain closed.  Masks worn outside of apartments indoors.  Visitors restricted to authorized personnel.  Screening at Front Door for all entrants.  Resident shelter in place.  14-day quarantine for residents who leave property.	Salon reopens by appointment & one client per appointment.  Family visitation allowed outdoors by appointment only.  Maximum of 3 visitors at a time.  Daily wellness checked cancelled & re-start Good Neighbor Program.  Covid Testing of employees every 30 days. All-resident testing as needed.	family & friends.  Resident travel pending CDC guidelines.  Screening discontinued pending CDC guidance.  Guest Suite open.  Continue Good Neighbor Program.  Covid Testing of employees every 30 days. Allresident testing as needed.	PHASE 4	
	Daily wellness				

	PHASE 0	PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5
Home Services		checks by staff cancelled & restart of Good Neighbor Program.  Covid Testing of employees every 30 days. All- resident testing as needed.  Unrestricted services for all registered residents.  Full PPE required & change between apartments.  Personal Care Assistants use staff and/or resident laundries, pending availability.	Unrestricted services for all registered residents.  Continue use of PPE's with change between apartments.  PCA's use staff and/or resident laundries, pending availability.	Full services to all registered residents.  PCA's use staff and/or resident laundries, pending availability.		
MARKETING		Virtual-only tours & prospect meetings.  Virtual-only Lunch & Learn events.	Virtual-only tours & prospect meetings.  Virtual-only Lunch & Learn events.  Virtual-only events.	Resume inhouse tours & prospect meetings by appointment.		

PHASE 0	PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE
THASE	THASE I	I IIAJE Z	THASES	THASE 4	5
			apartment open.		